





# Ageas – 2 continents, 13 countries3Impact24 - building on sustained performance12A glance at the numbers20



# AGEAS 2 CONTINENTS 13 COUNTRIES

# An international insurance group with a focus on Europe and Asia

#### BELGIUM Life & Non-Life #1 Life #1 Non-Life #1 Real estate

#### EUROPE

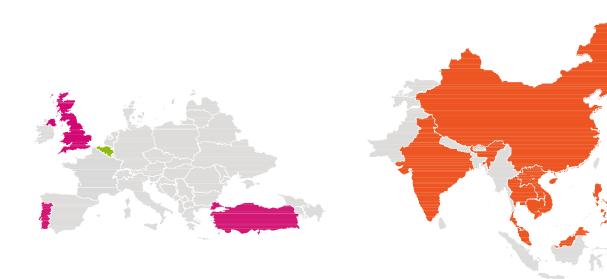
Life & Non-Life Portugal, Türkiye & UK #2 Life & #3 Non-Life in Portugal #2 Life & #6 Non-Life in Türkiye #6 personal motor insurer & #7 domestic property insurer in UK

#### ASIA

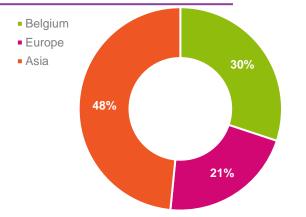
Life & Non-Life 7 partnerships in 9 markets #5 Life in China #1 Non-Life in Malaysia #4 Life & #5 Non-Life in Thailand

#### REINSURANCE

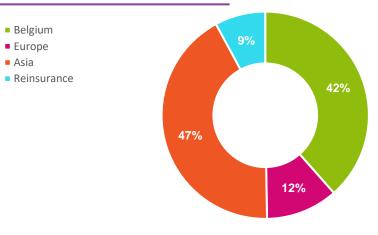
Protection reinsurance and internal capital management



# GROSS INFLOWS @Ageas' share @constant fx 2023 TOTAL: EUR 17.1 bn



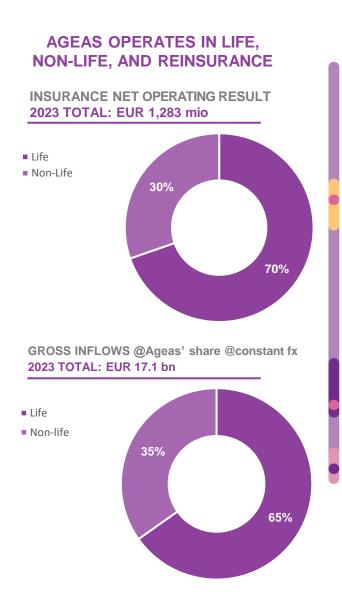
# GROUP NET OPERATING RESULT 2023 TOTAL: EUR 1,166 mio

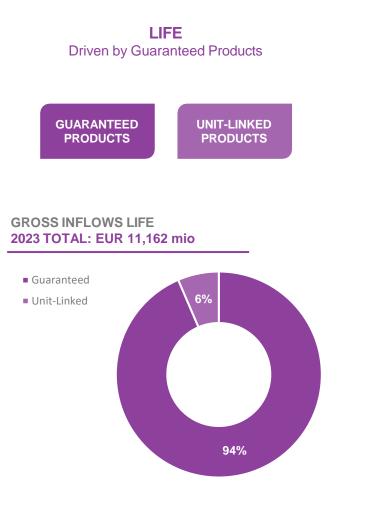


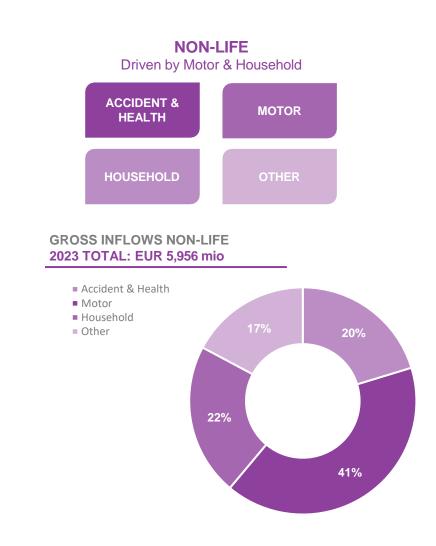
Reinsurance (Protection): EUR 0.26 bn

#### General Account & Elimination: EUR (117) mio

# **Diversified product portfolio** Focus on Individuals & SME







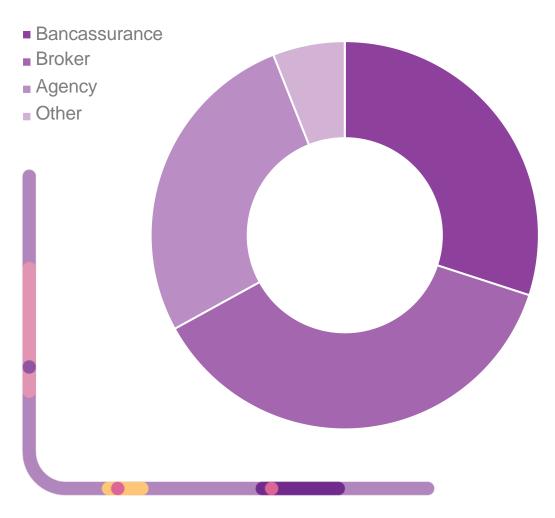
INTERNAL REINSURANCE

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# **Distribution development and commercial excellence** A diversified distribution landscape following the local customer

Proven competency in developing strong, long-term and dynamic partnerships with leading companies in their local market

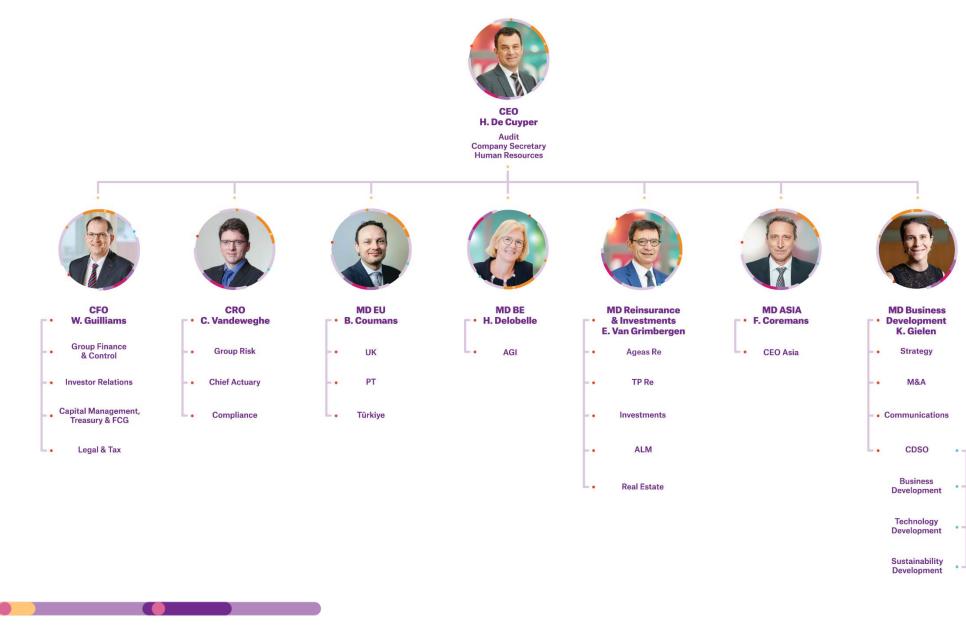




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# Ageas Executive Committee to be\*: organisational chart





**Belgium** 

# Market leader with robust profit levels



3.0 mio # Customers (2022) 3,700

# Brokers

(2022)

(2023)

#### 89.4%

Combined ratio (2023)\*

#### BELGIUM

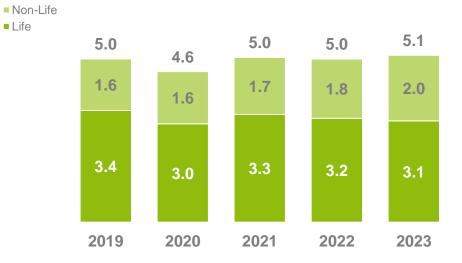
#1 Life	28.4% market share (2023)
#1 Non-Life	16.5% market share (2023)
#1 Real Estate	EUR 6.5 bn real estate value (2023)



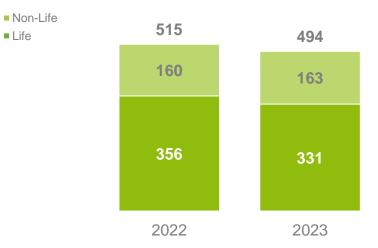
#### **43 bps** Unit-linked margin (2023)

100 bps Guaranteed margin

GROSS INFLOWS @Ageas' share In EUR bn

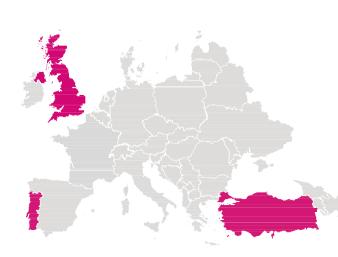


NET OPERATING RESULT @Ageas' share In EUR mio



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# Europe Stable and profitable markets





**204 bps** 

Guaranteed margin (2023)

Banca, brokers & agents

> Distribution channels

> > 95.9%

Combined ratio (2023)\*

#### **4 MARKETS**

Portugal, UK and Turkey (Italy divested in 2017, Luxembourg in 2018 and France in 2023) #2 in Life and #3 in Non-Life in Portugal (2023) #2 Life & #6 Non-Life in Turkey (2023)

#6 Private Car insurer & #7 Domestic Property insurer in UK (2023)



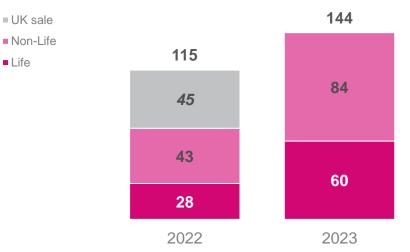
GROSS INFLOWS @Ageas' share In EUR bn

Life

Life

#### Non-Life 3.7 3.7 3.6 3.4 3.4 2.5 2.5 2.8 2.4 2.5 1.3 1.2 1.0 0.9 0.8 2019 2020 2021 2022 2023

NET OPERATING RESULT @Ageas' share In EUR mio



Asia Fast growing contribution



29.5 mio

# Customers (2022)

**471,000** # Brokers

Brokers (2022)

97.2%

EUR 544 mio

Net Operating Result

(2023)

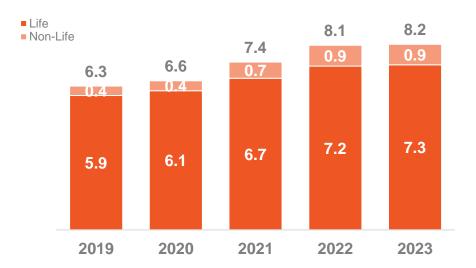
**144 bps** Guaranteed margin

(2023)

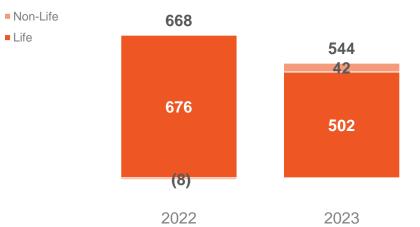
Combined ratio (2023)\*



GROSS INFLOWS @Ageas' share In EUR bn







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Reinsurance

## Under Impact24, Reinsurance was positioned as one of the opportunities for growth

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EUR 1.8 bn EUR 101 mio

Gross Inflows

(2023)

Net Operating Result (2023)

#### 86.8%

Combined ratio (2023)

#### **OUR STRENGHT**

ageas SA/NV (Belgium)

- Top Holding of Ageas Group
- Listed Company (Euronext AGS)
- Located in Belgium
- Reinsurer since 2018, regulated by the NBB

#### **OUR JOURNEY**

**Reinsurance:** Operating segment of Ageas group

#### **2015 –**

Start Intreas (writing shares in open market programs of BE, PT, UK, Italy)

#### **2018 –**

Move to holding balance sheet, adding open market business from joint venture partners (India, Turkey, Thailand)

#### **2019 –**

Quota Share Treaties (internal)

#### **2020 –**

Acquisition of 25% stake in Taiping Re\*

#### 2021 –

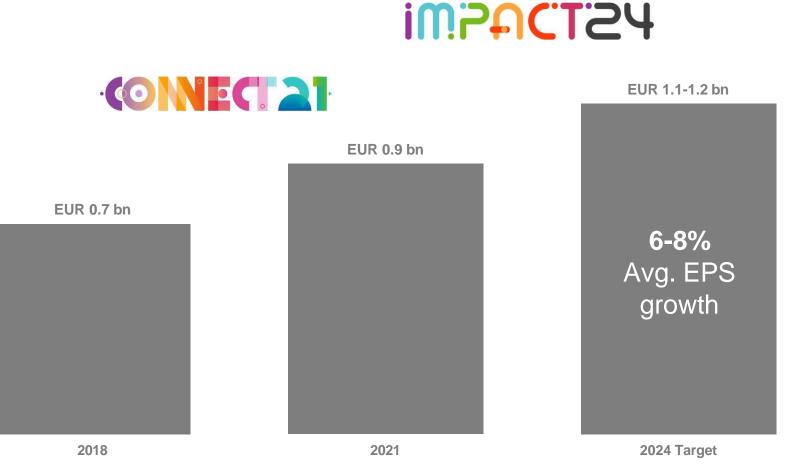
Global aggregates through accepted retro Taiping Re

#### 2022 -

Ageas Re starts to write mainly EMEA

# IMPACT24 BUILDING ON SUSTAINED PERFORMANCE







# Strengthen & grow our core to unlock its full potential

Empowering our existing positions to reach their full potential can deliver 80% of the earnings growth

# **Market evolution**

Capturing growth in markets that grow & taking share as market leader

# **Distribution development & commercial excellence**

Potential to further penetrate & work with new reality in banca Scaling up agency distribution capabilities across Asia region Room to increase the performance of our distribution channels

# A diversified portfolio and an eye on efficiency



**Looking beyond our current strategic cycle with new engines** 

Translate long-term opportunities and investments in new growth engines, adding new capabilities that complement our strengths, to keep Ageas future-proof

**Protection** Opportunities in covers in the personal integrity protection space, adjacent to Life & Savings activities, increasing customer demand

Health Potential to replicate & leverage expertise in Europe & Asia, starting from market leading players in Portugal & Belgium

**Reinsurance** Capture diversification benefits in capital, earnings and cashflows through a non-correlated entity, contribute to future proofing Ageas in areas of underwriting in a "Think2030 world"

**Digital platforms** New roads to connect with customers, invest in next generation partnerships with future winners, an important enabler for growth in Protection and Health



eBaoTech

make insurance easy





Diversified

supporting

Our market

presence

principles

confirmed

Impact24 plan

strategy

## **M&A strategy**

"Inorganic moves" could provide additional uplift

#### **Mature markets**

- Consider 4th entity with similar characteristics
- controlled
- diversifying earnings & dividend upstream
- focus on Europe

#### **Growth markets**

- Market consolidation for positions in dividend contributing entities
- Early-stage growth markets consider further expansion

# **Transforming insurance**

Anticipating new trends

- Next-generation partnerships
- Ecosystems

#### Size - "critical"

- local presence
- compete effectively in market or niche
- comply with Ageas's quality standards

#### Contribution - "meaningful"

- in the medium term
- significant enough to justify management time

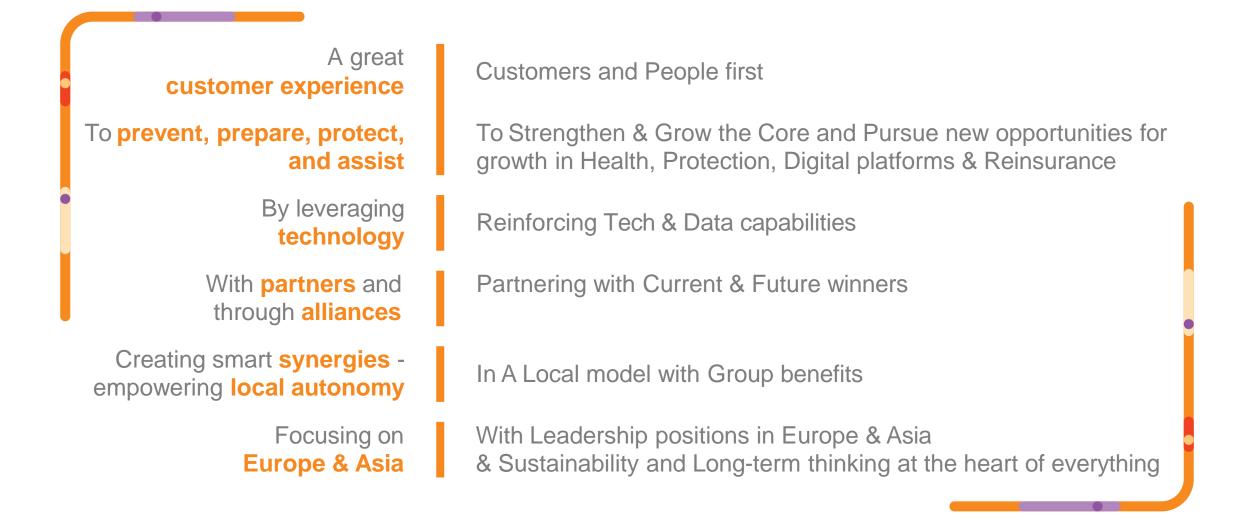
## Return >CoE

- While taking into account:
- Business specificities
- Expected value creation
- Diversification benefits

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# **Step up from Connect21 choices to Impact24 focus**







# Progress in 2023

Operational targets	Non-Life combined ratio	95%	92.1%
tal yets	Life guaranteed margin	85 - 95 bps	107 bps
	Life unit-linked margin	30 - 40 bps	39 bps
Financial targets	Solvency II <sub>ageas</sub>	175%	217%

# Building a more inclusive and sustainable society and driving growth



## Goal / Progress in 2023

#### **OUR PEOPLE**

70% / 65% Ratio % of women in senior management / total % women in company

**50-50 /** 62-38 Balanced (M/F) Succession pipeline Top 800

## OUR CUSTOMERS

25% / 28% Fraction of GWP from products that stimulate the transition to a more sustainable world

#### 100%

Fraction of products that have been reviewed for transparency

#### **OUR INVESTMENTS**

€10 bn / €13.2 bn Investments making a positive contribution to transition towards a more sustainable world

**100%** / 100% Level of ESG-integration of our investment decisions

#### **OUR PLANET**

# Net zero by 2050 at the latest

Carbon emissions of our investment portfolio

**Neutral** / Neutral Carbon emissions of our operations (scope 1 & 2)

**Top quartile** / 87 Equal participation of women at decision level







# A GLANCE AT THE NUMBERS

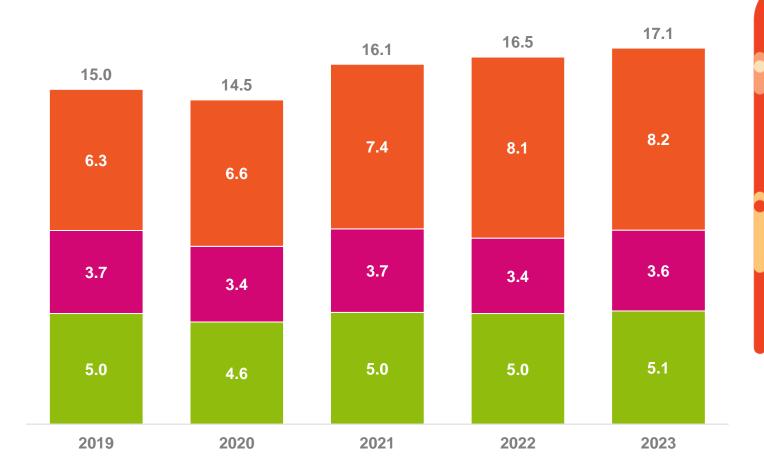
# **Gross inflows**

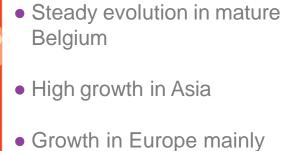
#### A well diversified business across markets

In EUR bn,@Ageas'share, @constant FX for 2022 & 2023

- Belgium
- Europe

Asia





 Growth in Europe mainly thanks to increased inflows from Portugal and the UK driven by rate increases and new business

# Historical insurance net profit under IFRS 4





Cash upstream

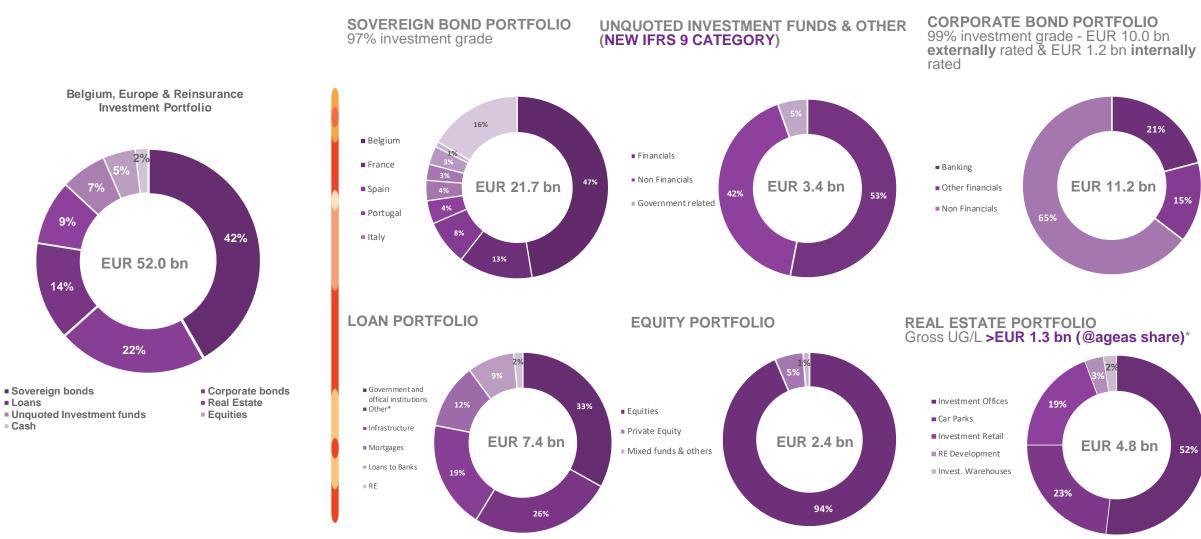
Covering more than dividend and holding cost



# Solid & diversified investment portfolio

In EUR bn, @ageas share

# Stable asset mix & high-quality investments



<sup>\*</sup>Not reflected in shareholders' equity but contributing to available capital for solvency calculation

\*Mainly policyholder loans & commercial corporate loans (Dutch mortgage loans, social housing,...)

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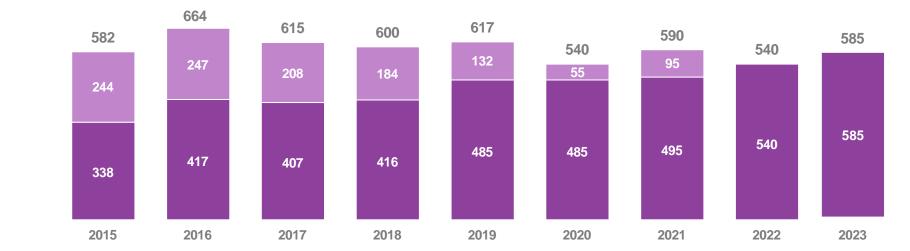


EUR 3.25

Cash dividend (2023)



#### TOTAL RETURNED TO SHAREHOLDERS In EUR mio Paid dividend Share buy-back executed



	2015	2016	2017	2018	2019	2020	2021	2022	2023
Gross dividend / share	1.65	1.70	2.10	2.20	2.65	2.65	2.75	3.00	3.25
Dividend yield	4.9%	5.3%	5.1%	5.3%	5.0%	5.6%	6.5%	6.9%	8.2%

25

**Shareholder return** 

#### Ageas' share **Listed on** Euronext Brussels 134% 33% Index BEL 20 Total shareholder return Simple shareholder return ISIN BE0974264930 (Since 2015) (Since 2015) AGS BB Bloomberg **Reuters** AGES.BR SHAREHOLDERS AS OF 31/12/2023 **AGEAS' SHARE PRICE** In EUR 29/12/2023 EUR 39.31 Fosun Identified retail investors 24% 2 Muchanna BlackRock, Inc. FPIM - SFPI 31/12/2014 Ageas EUR 29.51 Other investors

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#### BUSINESS MODEL STRENGTHS

Balanced portfolio Markets/products/channels

Strong positions in mature European countries

Growth potential in Asian emerging markets

Proven expertise in growing through partnerships

# FINANCIAL DISCIPLINE & LEGACIES SOLVED

#### Strong capital position (FY 2023)

Comprehensive equity **EUR 15.6 bn** 

Group Solvency II<sub>ageas</sub> 217%

Cash upstream from operating entities more than covering dividend and holding costs

Resolution of most legacies from the past

#### AMBITION FOR THE FUTURE

Clear strategic priorities to prepare the Group for the future

#### Financial targets Impact24

- 95% Combined ratio
- Life operating margin 85-95 bps guaranteed 30-40 bps unit-linked
- Solvencyll ratio 175%
- 6 8% EPS CAGR

# Strong commitments to shareholders

Progressive DPS
EUR 1.5 - 1.8bn (Cumulative)

# **Investor Relations**

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